

Attention: Beware of fake Al Rajhi Bank Website and emails!

Please be aware that there exists a cloned and copied Al Rajhi Bank Website as well as emails created for the purpose of deceiving unwary customers and members of the public. This fake site and emails have absolutely no affiliation with Al Rajhi Bank whatsoever and have been created with malevolent and impure intentions.

Do not fall prey to online scams and do not be a victim. Our customers are our top priority. Your banking safety and security is of utmost concern to us. As we continue to investigate these fraudulent violations of our privacy as well as our customer's rights, do take heed of the following precautionary measures and security tips.

Protect your online banking experience with these security tips:

Al Rajhi Bank NEVER sends out emails over matters regarding security or your account information. Please do not click any links sent via email from Al Rajhi Bank or from any party claiming to be affiliated with the bank.

Remember to always manually type <https://www.alrajhibank.com.my> into your internet browser for a secure online banking experience. Other clear indications that you are surfing the official Al Rajhi Bank site are the URL and the official Al Rajhi Bank masthead.

Check account balances, statements on a regular basis in order to detect any unauthorised transactions, error or discrepancy.

Please notify the Bank immediately for any unauthorised transaction via the following channels:

- Customer Care: +603 2332 6000 (Domestic) or +603 2332 9000 (International).
- Fax No: +603 2332 6062
- Click Email Us or email to customersupport@alrajhibank.com.my
- Visit any of Al Rajhi Bank Branches.